

STOCKWELL GROUP PRACTICE

2017/18 PATIENT CONFIDENTIALITY QUESTIONNAIRE RESULTS

130 patients were given a questionnaire. The results were as follows:

- **Question 1**

Do you have any concerns about how your information is handled by your Doctor?	Yes: 0	No: 128	Did not answer: 2
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- **Question 2**

Do you have any concerns about how your information is handled by your Doctor?	Yes: 0	No: 127	Did not answer: 3
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- **Question 3**

Do you have any concerns about how your information is handled by any other Health Professional i.e. Dietician, Podiatrist, Counsellor (please specify)	Yes: 1	No:122	Did not answer: 7
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- **Question 4**

Do you have any concerns about how your information is handled at reception?	Yes: 4	No: 126
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- **Question 5**

Are there any other others regarding to patient confidentiality?	Yes: 1	No: 129
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If yes, please specify:

- Don't like the reception desk – too open
- Can be over heard at reception
- Can be over heard at reception – no privacy
- Full names are disclosed on the information screen. Suggest initial and surname
- Reception area is too open and you can be over heard